

**The 16th Annual International Deming Research Seminar
22-23 February 2010 – New York City**

Monday 22 Feb	12 th Floor -113 West 60 th Street, NYC	Room 1	Room 2
8:00 – 9:00	Registration & Continental Breakfast		
9-10:30	<ul style="list-style-type: none"> • Welcome by Conference Chairmen, Dr. Joyce Orsini and Lawrence U. Costiglio, Esq • Welcome by Dr. Robert Himmelberg, Dean of Graduate School of Business, Fordham University • Welcome by Diana Deming Cahill, Chairman of the Board of The W. Edwards Deming Institute • Keynote: <i>The Role of Quality in the Birth and Development of the Global Emerging Market</i>, Dr. Vladimir Kvint 		
10:30-11:00	Break		
11:00-12:30		<p><i>Application of Deming's Thinking in the Palm Beach County Tax Collectors Office</i> by Georgette Bonifacio Carroll and Hon. Anne M. Gannon</p> <p><i>Deming Applied to Health Promotion</i> by Dr. Craig Becker</p>	<p><i>Deming and McGregor: Restore the Individual</i> by Dr. Curt Wegner</p> <p><i>Examples of Successful Change through Application of Systems Thinking</i> by Dr. Thomas F. Kelly</p>
12:30-1:40	Lunch Provided		

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1:40-3:10		<p><i>Deming and Democracy Set</i> presented by Dr. Nicholas C. Georgantzas</p> <p><i>Making a strategic choice to win by building quality in design and statistical tools across product design, manufacturing design and business process design in ERP implementations</i> by Kedar Mahadeshwar</p>	<p><i>Creating the Marketing Executive of the Future Via the Deming Approach</i> by Dr. Francis Petit</p> <p><i>An examination of the relationship between students' ratings of online college instructors and the preferred conflict resolution style of online college instructors,</i> by Brian Collins</p>
3:10-3:30	Break		
3:30-5:00		<p><i>The Quality Approach to the Science of Laws</i> presented by David G. Schrunk</p> <p><i>The Role of an Expert Witness for Enumerative Studies</i> by Dr. Harold S. Haller</p>	<p><i>In Search of a Theory for Managing Ethical Behavior in Organizations</i> presented by Brian Mickelsen Gamble</p> <p><i>What Would Deming Say?</i> by Dr. William J. Feuss</p>

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8:00 – 9:00	Registration & Continental Breakfast		
9-10:30	Lawrence U. Costiglio, Esq. Session Chairman <ul style="list-style-type: none"> • <i>Upcoming Activities and Adventures of The W. Edwards Deming Institute</i>, by Kevin Cahill, Vice President of The W. Edwards Deming Institute • Keynote: <i>Deming and Climate Change</i> by Andrew McKeon 		
10:30-11:00	Break		
11:00-12:30		<i>The Ongoing Role of Dr. W. Edwards Deming in Serious Business Thinking and Practices: Prominent Authors call for return to Deming</i> by Kelly Allan <i>Foundation and History of the PDSA Cycle</i> by Ronald Moen	<i>Assurance of Learning: A Position Paper on Deming Principles presented by Dr. Paul L. Stepanovich</i> <i>It's the Process (Student success is not determined by the teacher, student, parent, demographics, testing, administration, buildings, books, etc.)</i> by Larry Sformo
12:30-1:40	Lunch Provided		

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1:40-3:10		<p><i>Customization of Quality Practices: The Impact of Quality Culture</i> by Dr. Dongli Zhang</p> <p><i>A Model to Secure Improvement Processes by Integrating Organizational Culture: A Case Study</i> by Yen Man</p>	<p><i>Integration of Innovativeness and Sustainability for the Enhancement and Maintenance of Financial Performance via Deming's System of Profound Knowledge</i> by Ilknur H. Tekin</p> <p><i>Manage Knowledge Workers for Lean Process Quality</i> presented by Dr. William Latzko</p>
3:10-4:00	Skylight Networking Reception		